

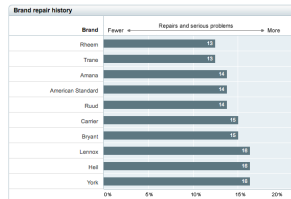
# Q U A L I T Y S T A T E M E N T

November 11, 2011

York is investing the time and resources to become the number one manufacturer of HVAC products in the industry. They are committed to delivering you the highest quality and best performing products available today, period. That's a huge challenge, but one which they embrace. Here is an update on how they are doing in their commitment to provide delivered quality products Made in the USA.

#### Brand Repair History: Gas furnaces

We found no statistically meaningful differences in percent of models ever repaired for the brands listed below. For 5 of the 8 years examined, Goodman furnaces were much less reliable than the listed brands. Goodman isn't listed because the sample size in 2001 was slightly too small.



*Consumers Reports* recently released their Fall Furnace Ratings of *Consumer Reports Online*. York fared well in the survey, as all manufacturers listed were within a 3% variance, meaning there was **no statistically meaningful difference**. Data is based on 22,000 reader responses about gas furnaces between the years of 2000 and 2006.

Most of the products *Consumers Report* rates in their magazine, such as automobiles, televisions, and appliances, have various quality and functionality tests performed by the magazine in order to rate the brands. With furnaces, **no tests** were performed.

All York furnaces carry the Good Housekeeping Seal of Approval. Since 1909, the Good Housekeeping Seal of Approval has been a symbol of quality and reliability. The seal is an indication that a product has been approved by the Good Housekeeping Research Institute and even guaranteed by Good Housekeeping magazine. So, in addition to York's own assurances of dependability, you know the Good Housekeeping labs and researchers trust York.



The York YP9C Affinity modulating variable speed furnace was awarded with the Consumer Digest Best Buy Seal in the October 2010 Home Heating edition. The YP9C furnace also won this prestigious award in 2008 and 2009. The Consumer Digest has identified outstanding values in products for the past 47 years. Best Buy ratings go to products Consumers Digest's staff judges to be of the best quality for the most reasonable price.

October 2010 Home Heating Edition Pg 34: *"The YP9C series is the best furnace that's on the market."*

Did you know York is the system of choice for such buildings as the Empire State Building, The White House and Pentagon, Denver International Airport, The Louvre, The Grand Mosque and The Sidney Opera House...just to name a few. On December 9, 2005, Johnson Controls, Inc. purchased York making them the largest provider of integrated systems and services in the building market. Since the acquisition, Johnson Controls has implemented procedures from their battery and automotive divisions into the HVAC plants to deliver world class quality products.



The "Buy American Act" requires that a product be manufactured in the United States be more than 50 percent U.S. fabricated, assembled, materials, components and parts to be considered "Made in the U.S." for government procurement purposes. York's material content is classified as a qualified "Made in America" analysis with between 75% and 97% of the materials used as total US content. All of these models greatly exceed the required 50% minimum content and can be stated as made in America for government procurement purposes.

To learn more about York and their focus on quality visit [www.builtbyyork.com](http://www.builtbyyork.com).

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